

Privacy Policy

TERMS OF USE

This privacy policy sets out how Escaping Experiences Ltd uses and protects any information that you provide whilst using www.onebigwin.co.uk

Escaping Experiences Ltd is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, you can be assured that it will only be used in accordance with this privacy statement.

Escaping Experiences Ltd reserve the right to update this privacy policy. This policy is effective from 15th December 2020.

WHAT WE COLLECT

Escaping Experiences Ltd collects the following information from its customers;

- Full Name
- Address
- Phone Number
- Email address
- Date of Birth

WHAT WE DO WITH THE INFORMATION WE GATHER

The information collected is vital in contacting prize winners. Without this information, your prize cannot be awarded.

We also use this information to contact you about marketing campaigns, this includes future prizes and competitions. We may use the information to improve our products and services. We may use third-party frameworks within our apps that require analytics

PAYMENT INFORMATION

Payments are hosted through Sterling Management Centre Limited t/a Sterling Lotteries. Sterling Lotteries are an External Lottery Manager (ELM) registered with the gambling commission with over 30 years' experience in running lotteries, raffles, and other charitable gaming prize-led funding activities. They are bound by their Terms and Conditions and Privacy Policy. These can be found at www.sterlinglotteries.co.uk/

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

HOW WE USE COOKIES

A cookie is a small file that asks permission to be placed on your computer's hard drive. Once you agree, the file is added, and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes, and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

CONTROLLING YOUR PERSONAL INFORMATION

You may choose to restrict the collection or use of your personal information in the following ways:

If you wish to cancel any of our direct marketing campaigns, you may change your mind at any time by writing to or emailing us at Team@onebigwin.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you, please email us Team@onebigwin.co.uk

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible at the above email address.

We will promptly correct any information found to be incorrect.